

G-01551A-10-0458

ORIGINAL



0000128543

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2011      98239

Date: 8/23/2011

Complaint Description:      08A    Rate Case Items - Opposed  
   N/A    Not Applicable

First:

Last:

Complaint By:      **Judith A.**

**Mow**

Account Name:      Judith A. Mow

Home:      ---

Street:

Work: (000) 000-0000

City:      Sun City

CBR:      -

State:      AZ      Zip: 85351

is: E-Mail

Utility Company.      **Southwest Gas Corporation**

Division:      Gas

Contact Name:

Contact Phone:      /

Nature of Complaint:

Date: 08/16/11

Name: Judith A. Mow

Address:  
Sun City, AZ 85351

Phone:  
Email:

Docket No.: G-01551A-10-0458  
Utility Co.: Southwest Gas Corporation

RECEIVED  
2011 AUG 23 P 3:39  
AZ CORP COMMISSION  
DOCKET CONTROL

Comments: Consumers are encouraged to conserve energy by installing energy efficient items, such as water solar panels, energy efficient windows, appliances, etc., so why would consumers be penalized for doing so by SWG increasing rates to regain revenues lost attributable to declining sales due to conservation and energy efficient programs? That means that consumers can't win! I am NOT IN FAVOR of a permanent increase in rates and an Energy Efficiency Enabling Provision which will greatly affect Recreation Centers of Sun City's operating expenses and an increase in annual property assessments for Sun City. I DO NOT feel that a guarantee of revenues to the utility company regardless of usage is right, especially when the usage declines due to consumers conserving energy. I feel the utility revenues should increase or decrease with changes in sales.

\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

Utilities' Response:

.

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. G-01551A-10-0458. closed

\*End of Comments\*

Date Completed: 8/23/2011

Opinion No. 2011 - 98239

---